

HARRIS COUNTY RECOVERS



Harris County Recovers Encourages Residents to be Aware of Program Fraud and Abuse

-Tips to avoid being the victim of a scam-

The Harris County Homeowner Disaster Recovery Program (HDRP) takes the issue of fraud and abuse very seriously. We encourage HDRP applicants to be aware of the following:

- 1. Never submit an HDRP application to an unknown source.** HDRP accepts applications online at www.harrisrecovery.org, via mail, by phone or in person at HDRP's Housing Assistance Center located at 16602 Diana Lane Houston, TX 77062. If you are asked to submit an application by any other means, contact the Harris Recovery Fraud Hotline immediately.
- 2. Never provide personal information to an unknown source.** As you move through the application process, your HDRP case manager may request that you provide documents that contain personal information for you and any persons living in your home. Your case manager can give you a complete list of documents that are required by the program. Nobody else should approach you on behalf of the program requesting any such information. If you are approached by someone claiming to be with HDRP contact your case manager or the Harris Recovery Fraud Hotline immediately.
- 3. HDRP home inspectors will only knock on your door at the allotted appointment time.** Home inspections are required for all eligible applicants however; inspections will be scheduled with you in advance by your case manager. If an inspector shows up at your door unexpectedly without identification and claims to be part of the HDRP program, do not answer your door and contact your case manager immediately.
- 4. Appointments with approved builders will be set in advance by HDRP case managers.** If a building contractor offers to make repairs to your home or clean up your debris and wants to be paid directly, please alert the Harris County Recovery Fraud Hotline and your case manager immediately. Builders will also have proper identification showing that they are associated with the HDRP program.
- 5. HDRP staff, case managers, inspectors or approved builders will be properly identified at all times.** If someone claims to be associated with the program but cannot provide proper identification, alert the Harris County Recovery Fraud Hotline immediately. Do not give them money or any personal information.

If you are an HDRP applicant and suspect possible fraud in relation to the HDRP program, please contact your case manager and the Harris County Recovery Fraud Hotline immediately at:

877-559-2144

or

ReportWasteandAbuse@harrisrecovery.org

Calls can be made anonymously, or you may request confidentiality.